

Engineered Hardwood Flooring – Care & Maintenance Guidelines

Engineered hardwood floors combine the beauty of real wood with added stability. Proper care will help preserve their natural warmth and luster for years to come.

General Care:

- **Use Entry Mats.**

Place high-quality mats outside and inside all exterior entrances to trap dirt, sand, grit, and moisture before it can reach your floor. Use only non-staining mats. Avoid rubber-, latex-, or coco fiber-backed mats as they may discolor or damage the finish.

- **Protect from Sunlight.**

Engineered hardwood can fade over time with prolonged UV exposure. Use curtains, blinds, or UV-tinted windows to limit intense sunlight.

- **Furniture Protection.**

Attach felt pads or wide-bearing, non-staining floor protectors (minimum 1" diameter) to the bottom of all furniture legs. For moveable furniture, use casters with at least a ¾" flat surface. Avoid narrow or metal feet that can dent or scratch the surface.

- **Heavy Object Movement.**

Always use plywood sheets or hardboard runways when moving heavy items across the floor. Even rolling items on casters or appliance dollies can scratch or compress the wood if not properly protected.

Cleaning & Maintenance:

- **Dust and Sweep Regularly.**

Remove dust and grit with a soft-bristle broom or microfiber dust mop at least once per week. A vacuum with a hardwood floor setting (no beater bar) can also be used.

- **Prompt Spill Cleanup.**

Engineered hardwood is moisture-resistant but not waterproof. Wipe up spills immediately with a dry or slightly damp cloth to avoid moisture penetrating the seams.

- **Mopping.**

Lightly damp mop using a hardwood floor cleaner recommended by your flooring manufacturer. Avoid excessive water — never use a wet mop or steam mop, which can damage the wood and the core layers.

- **Avoid Harsh Chemicals.**

Do not use vinegar, ammonia, abrasive cleaners, or oil-based soaps as they can dull or damage the finish. Always follow the manufacturer's product care recommendations.

- **Humidity Control.**

Maintain indoor humidity between 35%–55% year-round to prevent excessive gapping, cupping, or warping. Use a humidifier during dry winters and a dehumidifier in damp summer months if needed.